Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: Hale Nohea, LLC | CHAPTER 100.1 |
|---|---|
| Address: 5071 Maunalani Circle, Honolulu, Hawaii 96816 | Inspection Date: April 26 and 27, 2018 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #2 current diet order is "chopped, puree as needed for ease of feeding or difficulty swallowing" (ordered 3/26/18) but ham and cheese sandwich was served whole at lunch service. | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Staff reoriented to diets. Sheet with special diets listed posted in Kitchen for staff reference. | 5/25/18 |

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| \$11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as order by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #2 current diet order is "chopped, puree as need for ease of feeding or difficulty swallowing" (ordered 3/26/18) but ham and cheese sandwich was served whole lunch service. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | 5/25/18 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies. FINDINGS | PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU | :410.11.6 |
| FINDINGS Room #5. Liquid Lysol spray, unsecured. | USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Placed spray in cleaning Supply closet outside of Room. #5. | 4/26/18 |
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| §11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies. FINDINGS Room #5. Liquid Lysol spray, unsecured. | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | 5/25/18 |
| | - Family will be notified to not store chemical/cleaning supplies in resident rooms Staff to check rooms daily during household cleaning of rooms. | |
| | Operations Manager to Check weekly for unsecure items and to reorient staff to proper storage of items. | d |
| | - Storage list of items in closet to be posted and initialed to ensure | |

no items missing.

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| §11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1, physician ordered medication, Melatonin, resident name not on medication label. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Wrote resident #1 name On medication label. | |
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| \$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1, physician ordered medication, Melatonin, resident name not on medication label. | PLAN OF CORRECTION PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? 1. Medication labels with be checked by two People 2. Medication labels checked with each med. Change and during medication re concilation. | _ |
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| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| \boxtimes | §11-100.1-17 Records and reports. (b)(4) During residence, records shall include: | PART 1 | |
| | Entries describing treatments and services rendered; | DID YOU CORRECT THE DEFICIENCY? | |
| | FINDINGS Resident #2. No documentation that nectar thickened liquids ordered 2/14/18 was provided to resident. | USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |
| | | Added thickened liquids to e-MAR. To be charted | 4/27/18 |
| | | to e-MAR. To be charted | |
| | | daily. | |
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| §11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include: | PART 2 | |
| Entries describing treatments and services rendered; | <u>FUTURE PLAN</u> | |
| FINDINGS Resident #2. No documentation that nectar thickened liquids ordered 2/14/18 was provided to resident | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| | | 5/25/18 |
| | 1. Special diet to be | |
| | immediately added to | |
| | e-MAR when order | |
| | received. | |
| | 2. Operations Manager to | |
| | venty MAR 115tz doctor | Ai . |
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| | when filer are pulled manthly. | |
| | arracy. | |
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| §11-100.1-23 Physical environment. (e) Resident living areas shall be designed and equipped for the safety, comfort, and privacy of the resident; FINDINGS Room #6, Room #5, window screens are bent and broken. | PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |
| | Windows serviced, frames redone. | 5/24/18 |
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| §11-100.1-23 Physical environment. (e) Resident living areas shall be designed and equipped for the safety, comfort, and privacy of the resident; FINDINGS Room #6, Room #5, window screens are bent and broken. | PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? 1. Alert window cleaners to be correlated careful. 2. Windows to be inspected monthly and serviced before following month | 5/29/15 |
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|---|---|----------------------|
| §11-100.1-23 Physical environment. (e) Resident living areas shall be designed and equipped for the safety, comfort, and privacy of the resident; FINDINGS Paint peeling off various walls, bedrooms, and bathrooms, Room #4, Room #5, Room #7, and Bathroom #2. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Serviced paint on walls and had paint redone. | 5/2 4/ ₁₈ |
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| §11-100.1-23 Physical environment. (e) Resident living areas shall be designed and equipped for the safety, comfort, and privacy of the resident; FINDINGS Paint peeling off various walls, bedrooms, and bathrooms, Room #4, Room #5, Room #7, and Bathroom #2. | PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? 1. Move chairs and bed away from walls 2. Paint to be inspected monthly and serviced before following month. | S/24/18 |
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| §11-100.1-23 Physical environment. (e) Resident living areas shall be designed and equipped for the safety, comfort, and privacy of the resident; FINDINGS | PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> | |
| Bedroom #7, no "oxygen in use" sign on resident door. | USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | (1)1- |
| | Place "oxygen in use" sign on resident door. | 4/24/18 |
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| §11-100.1-23 Physical environment. (e) Resident living areas shall be designed and equipped for the safety, comfort, and privacy of the resident; FINDINGS Bedroom #7, no "oxygen in use" sign on resident door. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? 1. Template made for "oxygen in use" sign for tuture residents using oxygen. 2. To be placed immediately on door when oxygen is delivered. 3. Operations Manager to | _ |
| | verity on rounds for safety check | |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| | §11-100.1-55 Nutrition and food sanitation. (1) In addition to the requirements in section 11-100.1-13 the following shall apply to all Type II ARCHs: A registered dietitian shall be utilized to assist in the planning of menus, and provide nutritional assessments for those residents identified to be at nutritional risk or on | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |
| | FINDINGS Resident #2, No documentation that the consultant RD was utilized to provide nutritional assessment for resident identified with significant weight loss and dysphagia. | Consulted with RD on weight loss. Nutritional assessment completed by 5/3/18. | 5/3/18 |
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| \$11-100.1-55 Nutrition and food sanitation. (1) In addition to the requirements in section 11-100.1-13 the following shall apply to all Type II ARCHs: A registered dietitian shall be utilized to assist in the planning of menus, and provide nutritional assessments for those residents identified to be at nutritional risk or on special diets. All consultations shall be documented; FINDINGS Resident #2, No documentation that the consultant RD was utilized to provide nutritional assessment for resident identified with significant weight loss and dysphagia. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? 1. RD to be consulted within a4-48hr of identified wt. isss. 2. RD contracted to address need within specified time period (2-3 days). 3. Weight recorded in Vitals Log and addressed in monthly progress notes. | 5/25/18 |

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| §11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions; | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | 5/28/ ₁₈ |
| Resident #2 Nutrition care plan was not updated to address significant weight loss. | Met with RN Case manager and updated care plan. | |
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| §11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions; FINDINGS | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | Date 5/28/18 |
| Resident #2 Nutrition care plan was not updated to address significant weight loss. | Weight loss/gain will be Watched Monthly or as scheduled by MD/APRN. 2. Case manager, MD/APRN, and RD to be notified before monthly progress notes are written. 2a. Progress note template contain weight and if RD was notified for weight loss. | |

| Licensee's/Administrator's Signature: Halvier P. Masker, RN |
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| Print Name: PATEICIA P. MOSHER |
| Date: 6- 29- 18 |